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September 28, 2001

ATTORNEY DOCKET NO.:05905.0153
CUSTOMER NUMBER: 22,852

**Box Patent Application
Assistant Commissioner for Patents
Washington, D.C. 20231**

Re: New U.S. Patent Application
Title: **SERVICE TICKET ISSUE SYSTEM AND SERVICE TICKET
ISSUE SERVICE**
Inventors and Addresses:

- 1) Yoshihiro ITOH
Tokyo, Japan
- 2) Toshitake MASHIKO
Tokyo, Japan
- 3) Akihiko YAMADA
Tokyo, Japan
- 4) Masayuki AO
Tokyo, Japan

Sir:

We enclose the following papers, which are not in the English language, for filing in the United States Patent and Trademark Office in connection with the above-referenced application in accordance with 37 C.F.R. §1.52(d) and §608.01 of the MPEP, Filing of Non-English Language Applications:

1. Non-English application - 32 pages, including 1 independent claim and 28 claims total.
2. Drawings - 28 sheets of informal drawings, containing 32 figures.

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3. The filing fee is calculated as follows:

				\$710	\$ 710.00
Basic Application Filing Fee	Number of Claims	Basic	Extra Claims		
Total Claims	28	-	20	8	x \$18 \$ 144.00
Independent Claims	1	-	3	0	x \$80
[] Presentation of Multiple Dep. Claim				+\$270	
					Subtotal \$ 854.00
Reduction by 1/2 if small entity					-
					TOTAL APPLICATION FILING FEE \$ 854.00

4. A check for \$854.00 is enclosed. The fee includes:

\$710.00 for filing fee; and
\$144.00 for extra claims fee.

Applicants claim the right to priority based on Japanese Patent Application Nos. 2000-338311, filed September 30, 2000, and 2001-088865, filed March 26, 2001.

Please address all correspondence with respect to this application to:

Finnegan, Henderson, Farabow,
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This application is being filed under the provisions of 37 C.F.R. § 1.53(f).
Applicants await notification from the Patent and Trademark Office of the time set for
filing the Declaration.

An English translation of the non-English language papers will be filed in the
U.S. Patent and Trademark Office within the required time period.

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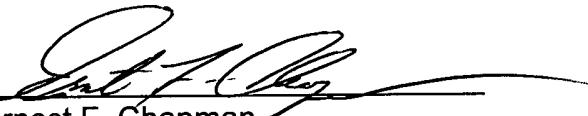
Please accord this application a serial number and filing date.

The Commissioner is hereby authorized to charge any additional filing fees due and any other fees due under 37 C.F.R. § 1.16 or § 1.17 during the pendency of this application to our Deposit Account No. 06-0916.

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW,
GARRETT & DUNNER, L.L.P.

By:



Ernest F. Chapman
Reg. No. 25,961

EFC/FPD/sci
Enclosures